

Dear Hearing Professional,

I would like to be able to use telecoils in a hearing loop and with other assistive listening devices. To do this, I must have a telecoil in my hearing aid. Please advise if I have one in my instrument (s). If I have a T-coil, please program it with a Manual T program and/or M+T program set for loop listening. Auto-coils do not work in a loop; I need a manual program. Please verify that the Mic and T-coil responses match in output, gain and frequency response. (For this use the ANSI-SPLIV test.)

If I do not have a telecoil, tell me if it is possible to have one installed or added with a remote control or streamer.

Please provide clear instructions on how to access the telecoil program in my hearing instrument (s). For example: The hearing aid telecoil is in the 2nd (or 3rd) program, push once or twice, push short (one count) or long (two counts), push on the rocker switch, the top or bottom button and listen for an audible signal of 1 beep, 2 beeps or a voice prompt.

Provided by:

## Southern Star Technology

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